

# Specialist Window Cleaning at Melbourne Quarter

699 Collins St, Melbourne



## Vertimax Delivers Specialist Window Cleaning Services at Melbourne Quarter

Melbourne Quarter's MQ1 and MQ2 towers at 699 Collins Street in Docklands are striking commercial buildings with predominantly glass facades and integrated sunshades. With high pedestrian traffic and fully leased ground-floor retail spaces, the client needed a trusted contractor to provide consistent weekday servicing and flexibility to complete high-risk tasks, such as cleaning above entrances, on weekends to minimise disruption to tenants and the public.

### The Challenge: Site-Specific Complexities and Multi-Stakeholder Coordination

Melbourne Quarter presents a unique operational environment. Each building is managed by a different facility manager, requiring our team to treat MQ1 and MQ2 as separate sites with tailored communication, site permits, and reporting requirements. Adapting to wind effects across the facade and understanding the individual layout of each tower were essential to ensure safety and efficiency.

### The Vertimax Solution: Specialist BMU Operators and End-to-End Cleaning Management

Leveraging our experienced team of in-house BMU operators and window cleaners, Vertimax delivered a seamless window cleaning service using the client's existing building maintenance units; with two located on MQ2 and one on MQ1. To ensure full facade coverage, we supplemented the BMU operation with a variety of elevated work platforms including 65-foot knuckle booms, electric scissor lifts (19–32 feet), and roofer kits for canopy work.

Traffic management was implemented where required, and weekend work was carefully scheduled to avoid interference with business operations.

### The Result: Consistent Service and Strong Site Relationships

Vertimax's hands-on approach, daily on-site presence, and open communication with multiple facility managers has resulted in a trusted long-term partnership.

Our ability to adapt to building-specific protocols while providing professional BMU operation and high-standard window cleaning has ensured minimal disruption and excellent outcomes across the precinct. As a result, we continue to support the Melbourne Quarter towers with reliable and proactive service delivery.

